

Accounts Payable Job Aid

SW AP312: Processing Child Support Payments to DSS

Processing Child Support Payments to DSS Overview

Cardinal is used to process payments to the Department of Social Services (DSS) for child support enforcement. These deductions are processed as Agency to Agency transaction using a voucher.

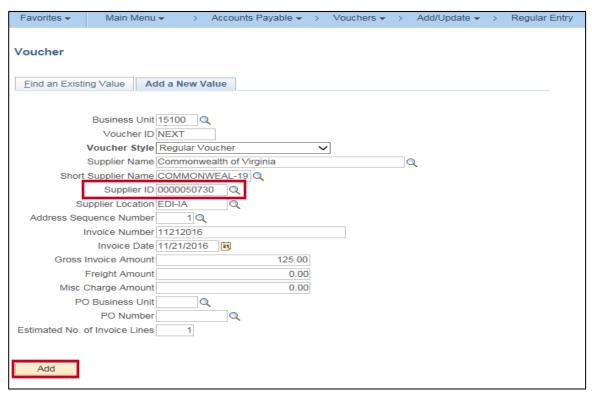
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Processing Child Support Payments

1. Navigate to the **Voucher** page using the following path:

Main Menu > Accounts Payable > Vouchers > Add/Update > Regular Entry



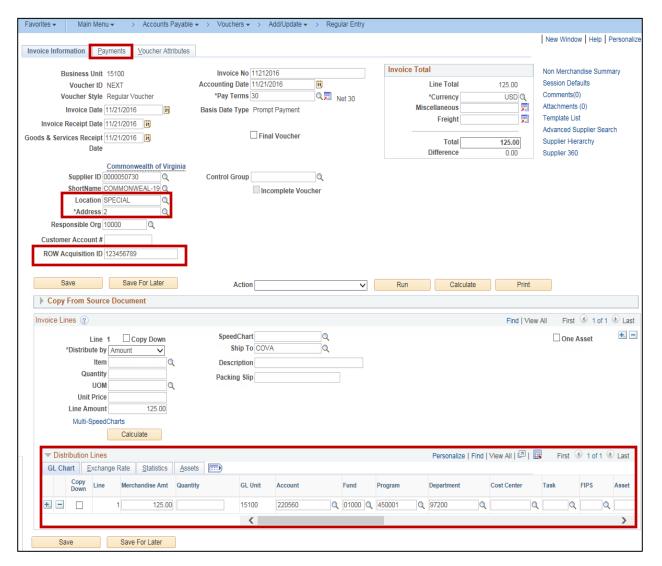
- 2. Enter the information on the Add a New Value tab.
- 3. In the Supplier ID field, enter the Cardinal Supplier ID for Department of Social Services.
- **4.** Enter all other required fields.
- 5. Click the Add button.

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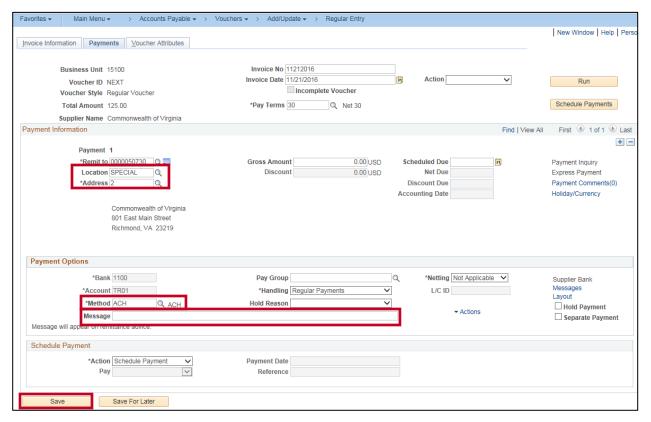
- 6. The Invoice Information page displays. Enter the regular information for an agency to agency transaction (Invoice Receipt Date, Goods & Services Receipt Date, Pay Terms, and charge distribution information).
- 7. Click the **Location** lookup icon.
- 8. Select SPECIAL.
- 9. Click the Address lookup icon.
- Select the correct address. For this scenario it is Address 2.
- 11. In the **ROW Acquisition ID** field, enter the TIN number of the individual for whom the deduction is being made. The TIN number should be using the **XXXXXXXXX** format (no spaces or dashes) and must be populated to allow DSS to apply the payment correctly.
- **12.** Enter the appropriate accounting distribution information.
- **13.** Click the **Payments** tab.

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- 14. Check the Location on the Payments page. If it is not SPECIAL, change it to SPECIAL.
- **15.** Verify the address is correct. If not, select the correct option.
- **16.** The **Method** defaults to **ACH**. Do not change this value.
- **17.** The **Message** field is not required. If you enter a message, <u>DO NOT</u> enter sensitive data such as Name or SSN in this field.

18. Click the **Save** button.

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